

## Nappanee public email comments

I have lived in the Milford/Syracuse area all my life. I used to get the bmv in Syracuse but it closed. So I have been going to nappanee, which is about 11 miles from where I live. I think it's a real shame if you close the Nappanee branch. Times are tough with prices soaring, including gas. I am a single mom on a very tight budget. My son just got his permit. We are required to do the driving log (MANY hours of drive time that really eats up the gas-although I do understand he needs the practice) and now I will have to drive twice as far to go to the bmv? This is insane. Why do you need to close the Nappanee branch? Every time I go there they are very busy, especially with the reduced hours. I hear Right Choice grocery store is going out of business. Soon Nappanee will be nothing more than manufacturing and with the economy the way it is, it just may turn into a ghost town! So why?????

Please don't close our branch. It is so helpful to the many people that are able to use this facility. I know 15 miles doesn't seem very far but as you get older the drive is not easy. Please keep our branch open. Even the 2 days a week as it is now is a great HELP

Good morning, For the last seventeen years, I have been one of the two people from our business who go to the Nappanee license branch for transactions that we are not able to make on-line.

Other than the one time that I was second in line waiting outside the door before they opened, I have always had to take a number and wait.

Given the amount of businesses in Nappanee, and the amount of people that I see at the Nappanee license branch as I drive by it, I am amazed that the state is considering its closure. I can't imagine how busy the Goshen branch will be if the Nappanee branch is closed. It will create additional time, hassle, and expense for our business if we have to go to the Goshen, Warsaw, or Plymouth branch.

Please add Craftech Building Systems as the business, along with myself and Cassie Creighton (our other person here who uses the branch) as those who are strongly opposed to closing our branch.

Please consider keeping the local Nappanee BMV branch open! As a community we have adjusted to 2 days per week which is sufficient for us. Please consider the Nappanee area businesses which use this local office along with the residents, especially the elderly and the people employed here locally.

This office is accessible before and after work along with during the lunch hour depending on the needs and schedules of the individual without the drive of at least 20 minutes or so. Please don't take our convenience away from the Nappanee/Wakarusa/Bremen area.

I am writing as a resident of Nappanee and also as an office manager of a large construction company located in Nappanee. I utilize the Nappanee BMV on a regular basis for my personal vehicles and also for all our company vehicles and trailers (approx. 30) for the construction company I work for. With the potential of having the Nappanee branch closed, it would be an inconvenience for myself and thousands of others in the Nappanee and surrounding areas to have to travel to Goshen, as the closest branch, to handle vehicle, registration and licensing matters. Nappanee has a population of more than 6,000 people that potentially utilize the branch along with many other residents from surrounding areas who also utilize the branch. Closing the Nappanee branch would be a huge inconvenience and disservice to the Nappanee and surrounding communities. Please reconsider

The Nappanee Indiana BMV location is convenient for all including the Amish. I don't understand why they are even considering closing it. Whenever I drive by the parking lot is packed and there is always a wait when you go in. Please reconsider keeping the Nappanee BMV location open.

I think it would be a mistake to close the Nappanee branch. We are very grateful to have it here and it would be hard for a lot of us to get to different branches. We have a lot of Amish here and teens that need Ids for jobs it is so much easier for them to get here instead of going out of town.

I am writing to share my concerns with the talk of closing the Nappanee, IN BMV. I cannot imagine this branch closing as it is always busy when I go there. The amount of people having to go elsewhere will only create problems at that branch(s) receiving all these extra people. I work at an insurance office and my clients will stop by my office and then head to the Nappanee branch to take care of their business. How inconvenient to make them have to go out of town. I feel that will lead to more problems. With working full time and the hours that the BMV is typically open, I am not sure how I personally will be able to get to any other license branch. My work hours are pretty much the same as theirs. I easily can just run over there on my lunch or right when they open. I am sure there are many that feel the same. Please reconsider keeping our branch open as it is what our town

I am here to state my concerns of closing the Nappanee license branch. As I am now a senior citizen it is harder to go out of town to another license branch office, I have elderly parents that live in Nappanee they do not do Internet and they don't like to drive that far to go places. So I am asking for the board to review and please keep the license branch open in Nappanee Indiana

In the last 20+ years, I've been to one other local branch and it was a disaster zone. I would much prefer keeping the Nappanee branch open, even if on limited hours by appointment.

I am writing to express my concern for the closure of the our BMV. With a lot of the offices in smaller towns around us being closed, it forces all to go to bigger cities. What's wrong with keeping one in a central small town? Why force small towns to have to drive to larger towns? What's wrong with small town America? Not everything is convenient online! Some things are easier in person! Online isn't always safe and we are sending personal information! A lot of the older generation aren't tech savvy. How fair or nice is that for them? What about our Amish population? Let's keep it convenient for them! Think of people over money. With gas prices as they are and the expense of plates, give us a break! Keep our branch in Nappanee!

Please don't close our BMV location. We need to keep it here in our beautiful town. They have closed so many other branches already... using a kiosk is not always easy.. it (the machine) cannot answer questions that may arise.. talking to and having a person explain everything is so much more beneficial for all involved.. Having to travel to another town to take care of business isn't always very easy either .. so PLEASE DON'T CLOSE OUR

We send this email to publicly go on record opposed to closing the Nappanee bmv branch. Too often it seems that decision-makers in the State of Indiana are too easily convinced to close important offices located in smaller communities. We would like to suggest a few reasons for keeping BMV offices open in smaller communities and instead close offices in larger communities. 1. Office space in smaller communities are less expensive and more efficient than in larger cities. 2. Parking for BMV clients is more available in smaller towns than in larger cities. 3. Traffic conditions is more relaxed and simpler in smaller communities than in cities. 4. The distance to a BMV office between residents of a small town and a large city is the same, so why not place BMV offices in small towns rather than in cities. 5. Indiana is blessed with many attractive small towns, like Nappanee, with unique and wonderful features which are promoted for out-of-state tourists, so why not encourage residents of our cities to discover our smaller communities as well. Please consider these reasons among many others when making decisions regarding which branch offices to close and which to keep open. We strongly urge you to keep

Please keep the bmv at Nappanee open. It is always busy when I go there. And really nice that I do not have to go to farther city.

I am strongly in favor of keeping the Nappanee BMV branch open. We use this branch on a regular basis since moving to Wakarusa 20 yrs ago and always have a positive experience.

I'm unable to attend this meeting so here is my input for the meeting. I believe this would be a disservice to our community not to keep our BMV in Nappanee, Indiana open. Everytime I go in there is always a line and the wait is generally ten plus minutes. In closing our branch it will make our locals travel which is hard for many who use buggies or bicycles for transportation that require registrations or state identifications. Many can do things on line but just as many can not due to their religious beliefs. I honestly think hiring more staff and opening more days than two days would also be advantageous for our community. If this is a business decision then change your hours and/or compartmentalize the type of tasks for the employees. If that hasn't been done yet like in some of the larger branches. You could add a kiosk or two to save on staffing if that is an issue also. Rethink your thoughts on this subject for our citizens. Please do not close our branch.

This will not only fail the citizens of Nappanee but will also affect everyone in the surrounding area. Lot of people use this branch on there lunch breaks, and do not have time to run up to Elkhart county. So please take all this into consideration when making your decisions.

They have been in business for so long and has helped the Nappanee residents so much, please think about keeping it open

To whom it concerns: it is very important to keep the Nappanee BMV open. We have many Amish who use the Nappanee office. I am a senior citizen and would find it difficult to have to drive 15-19 miles to have access to a different BMV. There are many people who drive to Nappanee for this service from surrounding areas. I vote to keep it open.

As a citizen of Nappanee, I am asking you to please not close our branch. We do not want to travel out of town to find a bmv branch. We also have a large Amish population who need something local. In addition,our city is growing and we need to keep our branch.

I live 3 miles from the Nappanee bmv and I really don't want to see its doors close! Please consider leaving it open so I don't have to travel 15 miles to a bmv with gas prices so high this could be hardship for a lot of people and especially our elderly who don't use computers!

Please do not close this office. It is actually closer to us than the Plymouth office or the South Bend office on Ireland road. I live in Bremen, Indiana so the office is like 15 minutes away from us

I am understanding you are considering closing the Nappanee BMV branch. This would cause my 93 year old parents a considerable hardship! They both are still able to drive in town and dad also has a boat trailer that needs to be licensed. They do not use internet so it would not be possible to do business online. My spouse and I also use this branch because of the easy access and kind employees. All of my siblings and their spouses use this branch for the same reason we do. Please do not close the Nappanee branch! It would definitely be a huge hardship for my elderly parents! Nappanee is a nice town and many surrounding cities use this branch!

We would like to express our support for keeping the Nappanee BMV branch OPEN. Several years the BMV brach was closed in our home town of Syracuse and we would not like the next nearest branch to now be closed.

I think it would be a terrible mistake to close the Nappanee license branch. I've had clients that have driven from Mishawaka and beyond because they like the availability of service they get here.

However my bigger concern would be for the large number of Amish in our community who use the Nappanee location. This would be a terrible disservice to them as they would no longer be able to bike or ride their buggy to a BMV. I have a lot of clients who I know use your facility because they come in for appointments right before or after their visit.

Also, I can imagine that it will be a further inconvenience for all of the companies that need to get plates for trailers as there are many trailers produced in Nappanee. This will be an inconvenience for me personally and my family as well as needs come up from time to time at the BMV.

I'm also disappointed it appeared that the BMV tried to sneak this in with a last second public hearing your team already had scheduled a while ago. I serve on the Nappanee City Council and I know our Mayor nor any other officials were made aware of this being a possibility. That is not the right way to do things. Instead, it appears as though you tried to sneak in a meeting in the hopes that no one shows up to voice their disapproval. I strongly oppose closing the Nappanee BMV!

I'm adding my voice to others who feel it is important to continue to operate the BMV branch office in Nappanee. It provides an efficient, convenient, and necessary service to residents throughout the smaller Elkhart County communities outside of Goshen and Elkhart, greatly reducing travel time, providing a safer alternative for members of the Amish community, and reducing demand at the branches headquartered in Elkhart and Goshen.

The staff at the Nappanee branch is accustomed to dealing with the standard permitting and licensing functions, but also has experience with the significantly different needs of the largely rural community outside of the urban centers. This specialized understanding is a major asset that would be very difficult to transfer to the other branches.

Please do not close the Nappanee BMV. I both live and work in Nappanee. If the BMV is closed permanently, it will result in major inconveniences when I need to renew a driver's license or passport, change plates to a new car, or any other manner of need that requires a visit to the BMV. It would mean that I would have to take time off of work to drive to another town (closest branch is 15 miles away), instead of being able to visit on a lunch break. I have coworkers who live in other towns, but also use the Nappanee branch for it's convenient location. Thank you for your consideration in this matter.

Hello I'd like to express my concern in the possible closing of the Nappanee BMV. I am a senior citizen living in Nappanee. I use the current location as needed. I hate the thought of having to travel to another county to get the services that are currently available here in our city. I'm also concerned for our Amish community. They will be burdened even further with having to travel outside our county to get the services they need. I was at our local Nappanee local just this month to renew my license and get my Real ID. Every time I've been to this location it has been busy. I'm not understanding why they would possibly close our office. Please consider how many people will be affected by this. Thank you for considering keeping our location open.

Thank you for asking for comments on the closing of the Nappanee branch of the BMV. It provides a wonderful service for those of us who are extremely tired of waiting in long lines at the Elkhart office to try to get license plates, license renewals, etc. The people who work in Nappanee are very caring, and really know what they're doing. I don't know how the large community of Amish people will be able to efficiently drive their horse and buggies into busy Elkhart to obtain their licenses. So I am adding my voice to the people who are asking you to please reconsider the closing of the Napanee office.

Thank you for your consideration.

To whom it may concern,

I want to express my displeasure in hearing of the potential closing of the BMV branch in Nappanee, IN.

I have frequented the Nappanee branch of the BMV numerous times over the years that our town has been fortunate to have a local BMV branch. This has saved myself and my family members time and travel costs. The nearest BMV branches outside of Nappanee would be the Warsaw and Goshen BMV branches, both being approximately an hour round trip from my home.

I am fortunate to work within walking distance of the Nappanee branch.

The Nappanee BMV already has part time hours, meaning they are only open two or three days a week. I appreciate having a local BMV branch even with the part time hours. It is not a problem to plan my trips to the Nappanee BMV on the days they are open.

I ask you to keep the Nappanee BMV branch open, even on a part time basis, as it is currently serving our community well and serving people from surrounding communities as well.

As a resident of Nappanee, I would like to voice my concern of closing the Nappanee DMV. I would like the branch to remain open. The branches are far and few between. A lot of neighboring towns plus the citizens of Nappanee use this branch. It is very convenient for all the factories in this town. The Amish use this branch to get ID.

I am writing this letter as a concerned resident of Nappanee, Indiana. I am against the closing of the Nappanee BMV. It is convenient to the city of Nappanee and the people who work and live outside of Nappanee. I urge you to listen to the people of Nappanee and keep the BMV open.

Please do not close the Nappanee Branch DMV. It is very convenient for the residents of this town and neighboring town. This a amish community they use this to get ID's. It convenient for everyone!

To whom it may concern,

I would like to oppose the closing of the Nappanee License Branch. We have already had enough of them close down around us.

I strongly urge that this branch not be closed!

Goshen is 15 miles away and always a long wait!

For the Amish buy buggy it is a scary trip over SR119!

We love our branch!

Please keep it open!

We're asking to please NOT close the Nappanee license branch. This branch is very centrally located for many towns all around it. It's close & convenient for everyone of all ages & way of life. It's still important for many people to see & speak to a real human being to get business done, not a computer. Keep the Nappanee branch open.

To Whom It May Concern,

As a resident of Elkhart County and member of the Nappanee community I urge you to NOT close the Nappanee, IN branch location.

Having this branch location in a community central to the towns of Bremen, Wakarusa, Nappanee, New Paris, Goshen, Warsaw, and Walkerton is paramount to ensuring a consistent and user friendly experience.

I have seen the toll that having to travel farther distances or try to use confusing technology has had on the public, specifically seniors in relation to their business with the BMV.

Please consider this location essential for the population it is called to serve.

Greetings:

Please continue to keep the Nappanee License Branch open.

The Branch is always busy and it would put an unnecessary burden on Nappanee residence to drive to Elkhart or Goshen for BMV services.

Please keep the Nappanee License Branch open.

I feel it is going to be very inconvenient on so many people. Traveling these longer distances will be more expensive on so many seniors on fixed incomes. Thank you for your consideration in this matter

To Whom It May Concern:

This email is a plea from Hochstetler Grain Equipment, Inc./M-Line Electric @ 355 N Tomahawk Trail, Nappanee, IN 46550 to not close the Nappanee BMV. Our company does several transactions throughout the year at the Nappanee branch & it would be an inconvenience as well as quite a long distance for us to have to travel to another location for our company business transactions.

Our company has been operating in Nappanee for over 50+ years & it is important for us to have a BMV in our town!

We buy vehicles as well as large lift trucks, bucket trucks etc for our business so we are getting titles & plates on a regular basis & the branch is just a mile up the road.

To whom it may concern,

As a member of the Amish community and a local business owner, this BMV branch is an essential part of this community. If this branch is closed, it will create a financial hardship for some families and specifically the Amish who will need to hire a taxi driver to take them. The BMV services we utilize are ID renewal, trailer plates and boat registrations.

It takes approximately 30 minutes to get to the nearest BMV outside of Nappanee. This is a cost to everyone.

Our out of town employees utilize the local branch as well as it's more economical to use the location close to their employer.

To whom it may concern,

It is disappointing to hear that Indiana BMV is considering closing the Nappanee BMV Branch after decades of having a presence in Nappanee. I don't understand why the BMV is even considering closing the Nappanee branch but please consider my concerns.

Nappanee has a large Amish population that uses the Nappanee BMV on a regular basis for ID's, registering cargo trailers, flat bed trailers, boating, etc.. If the BMV close the Nappanee branch it will force the Amish to travel to Goshen or Elkhart or Plymouth to do their BMV business which requires hiring someone to transport them to those locations versus biking or taking the horse buggy to town to do business at the BMV.

I support keeping the Nappanee BMV Branch OPEN!

BMV,

The closing of the Nappanee branch would result in additional travel time for anyone attempting to get titles, plates and/or license. This branch, even with its limited hours it is invaluable for saving time for businesses and individuals alike. To have to make the trip to Goshen or Elkhart adds time and money to the expense of those items listed above. Not to mention the additional gas and carbon footprint it will add to the county. Please reconsider the closing of this branch.

To Whom it May Concern

I am writing to express my concern with the proposed closing of Nappanee's DMV.

This office services many persons in our area who are not able to make it to Goshen or Elkhart. When I've used Goshen many times the wait line is long and is not convenient to my home. I understand the limited hours, but please don't take this service from our community.

I am writing to ask that you keep the Nappanee branch open.

As a senior citizen, I appreciate having the convenience of the branch in my own town and not have to travel somewhere else.

The Nappanee BMV is very important to the people of our community. There are a lot of elderly people that don't feel comfortable driving in a bigger town than Nappanee. Even though they are only open 3 days a week, they service a lot of people. Please consider all aspects before making a decision.

Please don't close the BMV office in Nappanee. You will just create arrests for plate switching and create a downward spiral for people without access to BMV services.

Nappanee enjoys having our own BMV office here on East Market St. it's one of the Perks of being a resident and a selling point for possible new residents. Often people forget a piece of paper when visiting the BMV which requires making a second trip to the office. Having to go to Plymouth or Goshen would be so cumbersome for a first trip or a second trip. Our local BMV is part of the Nappanee charm. It's part of Embracing The Pace. Week